

**CYNGOR SIR POWYS COUNTY COUNCIL.**

**DELEGATED DECISION  
February 2017**

**REPORT AUTHOR:** Carol Shillabeer  
Acting Statutory Director of Adult Social Services and  
Strategic Director

**SUBJECT:** External Support for Development of Adult Services

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**REPORT FOR:** Decision

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**Summary**

The report outlines the engagement of external support to help develop the future delivery model for Adult Services in order to ensure service transformation.

**Proposal**

It is proposed that People Too is commissioned to support the development of an effective, efficient Adult Services delivery model service within its budget envelope.

Following an initial 10 day piece of work to validate the existing financial efficiency plan and identify and model areas of further opportunity, People Too produced a comprehensive Financial Improvement Plan (FIP) in November 2016, which was also validated by Finance. This plan identified efficiencies in the region of £4.6m to be delivered over a 4 year period.

The acting statutory Director of Adult Social Services and the operational Director seek a comprehensive view of requirements to transform Adult Services to ensure sustainability and moving forward. To achieve this People Too will undertake separate 'deep dives' of key areas of the Service, building detailed implementation plans as part of this process. The critical next step will be to pull these 'deep dive' reviews and together into one overarching 'recovery plan/ programme'. This will ensure all elements of the Service are captured, strategies are aligned and resources from within the Council and partners are maximised.

It is recognised that much work has already been undertaken by the Service to date, and it is essential that People Too does not duplicate but build on this work so that managers and staff are part of the programme to ensure accountability and ownership of the change.

As part of this process People Too have been asked to submit a proposal to undertake 'deep dives' in two key areas:

- 1) **Powys People Direct** (first point of contact for ASC) – This is in line with initial observations which identified high abandonment rates and limited assessment of impact on the wider prevention agenda.

- 2) **Reablement Service** - This is in line with the recommendations detailed in the original Financial Improvement Plan which identified potential efficiency savings of £1.1m over 2 years.

The Deep Dive Review of PPD will take 10 days for a fixed price of £9,000 including all expenses and excluding VAT. The Deep Dive Review of Reablement and implementation of recommendations takes place over a period of 30 days between now and the end of March 2017, at a fixed price of £26,700 including all expenses and excluding VAT.

### **One Powys Plan**

The provision of effective and efficient Adult Services provides an important role in delivering the council's objectives. In order to deliver the required efficiencies and transformation the service will need to manage the risk of change effectively.

### **Options Considered/Available**

Following consideration it has been decided to go for a relatively 'light' touch use of external support to challenge and support a new model of delivery. This will mean greater ownership by teams delivering the changes. Another option would be not to commission support. Given the pace of transformation required this would delay change.

### **Preferred Choice and Reasons**

The preferred choice gives access to expertise and best practice elsewhere through People Too's wide awareness of the area being considered. The primary deliverable will be a final report that indicates opportunities for considering transformation and delivery arrangements.

### **Support Services (Legal, Finance, Corporate Property, HR, ICT, BPU)**

Legal: The recommendation can be supported from a legal point of view provided that an appropriate contract exemption is obtained.

Finance: The funding will be provided by the Council's change management budget.

### **Statutory Officers**

The Strategic Director Resources (Section 151 Officer) supports the proposal in order to gain assurance about savings delivery and service management within the budget envelope.

The Solicitor to the Council (Monitoring Officer) has commented as follows: "I note the legal comment and have nothing to add to the report".

### **Members' Interests**

The Monitoring Officer is not aware of any specific interests that may arise in relation to this report. If Members have an interest they should declare it at the start of the meeting and complete the relevant notification form.

<b>Recommendation:</b>	<b>Reason for Recommendation:</b>
<b>That People Too is commissioned to provide support for the transformation of Adult Services</b>	<b>External advice is required to help deliver services within the budget envelope</b>

<b>Relevant Policy (ies):</b>	<b>Policy on the Use of Consultants</b>		
<b>Within Policy:</b>	<b>Yes</b>	<b>Within Budget:</b>	<b>Yes</b>

<b>Relevant Local Member(s):</b>	<b>Not applicable</b>
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<b>Person(s) To Implement Decision:</b>	<b>Carol Shillabeer</b>
<b>Date By When Decision To Be Implemented:</b>	<b>14<sup>th</sup> February 2017</b>

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**Background Papers used to prepare Report:**